

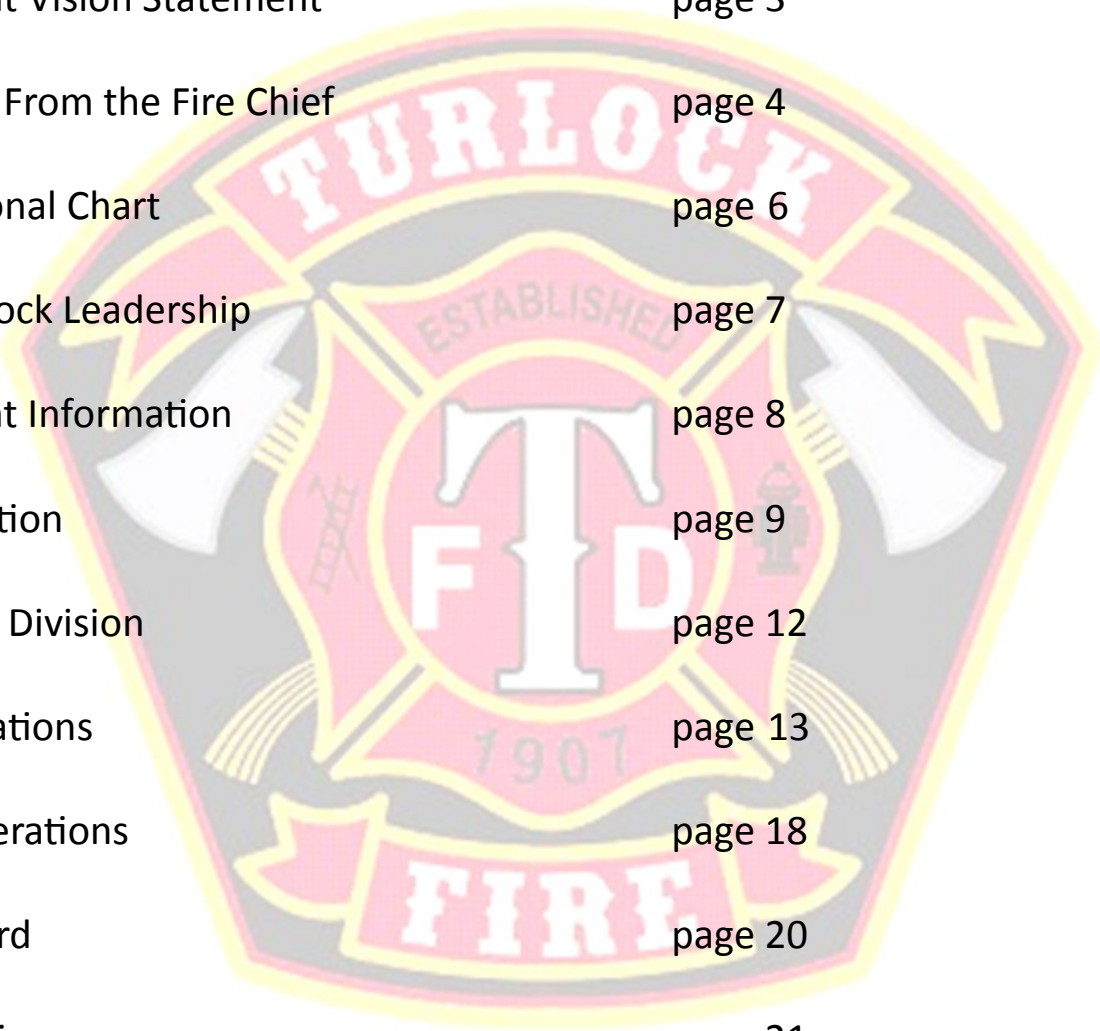
2016 ANNUAL REPORT



Robert A. Talloni, Fire Chief

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DEPARTMENT MISSION STATEMENT

“Protecting Your Quality of Life with Pride and Compassion”

ORGANIZATIONAL VALUES

Ethical & Honest

Accountability: Individual & Organizational

Commitment, Dedication

Teamwork

Pride of Work & Organization

DEPARTMENT VISION STATEMENT

“Protecting What Matters Most”



A MESSAGE FROM THE FIRE CHIEF



Fire Chief Robert A. Talloni

The Turlock Fire Department has experienced many new and exciting changes over the last year. Among numerous highlights and accomplishments, this Chief celebrated his one year anniversary as Chief of the Department. The position of Operations Chief was filled along with the promotion of a Battalion Chief, a Captain, two Engineers, and four entry level firefighters. The position of Executive Administrative Assistant was also filled.

Among the numerous goals established for 2016, the implementation of a Rescue Squad was among the top priorities. The purpose of this Squad will be mitigate the high-risk types of specialty calls consisting of primary search and rescues in fire buildings which may occur within the city. Other high-risk calls may include confined space rescues, heavy extrications, and trench rescues. Once fully implemented, Turlock Firefighters will be better equipped to fulfill our duties as an all risk department.

Another top priority was to update and modernize our training grounds. By the end of 2016, most of the structures on our training grounds were demolished and the area leveled. Eight new cargo storage containers are now ready to be placed and secured as a live fire, hands-on burn building. In addition, a three-story structure for diverse training evolutions has been constructed, allowing crews to practice their skills. Firefighting is labor intensive and skills are perishable. At fire scenes, emergency medical incidents, and motor vehicle crashes there are competing priorities. The new training grounds will provide the necessary facility for execution excellence. You cannot predict the unpredictable, you can only prepare. Preparation leads to opportunity.

Some of the greatest successes the Turlock Fire Department experienced in 2016 was attaining three new engines. The first engine was OES (Office of Emergency Services) Engine #339, which enabled us to assist with wildland fires throughout the state. Crew members of the Turlock Fire Department were deployed six times and re-deployed twice. Our crew members were a part of a historic wildland fire season and were recognized for their unrelenting efforts throughout their deployments.

A MESSAGE FROM THE FIRE CHIEF

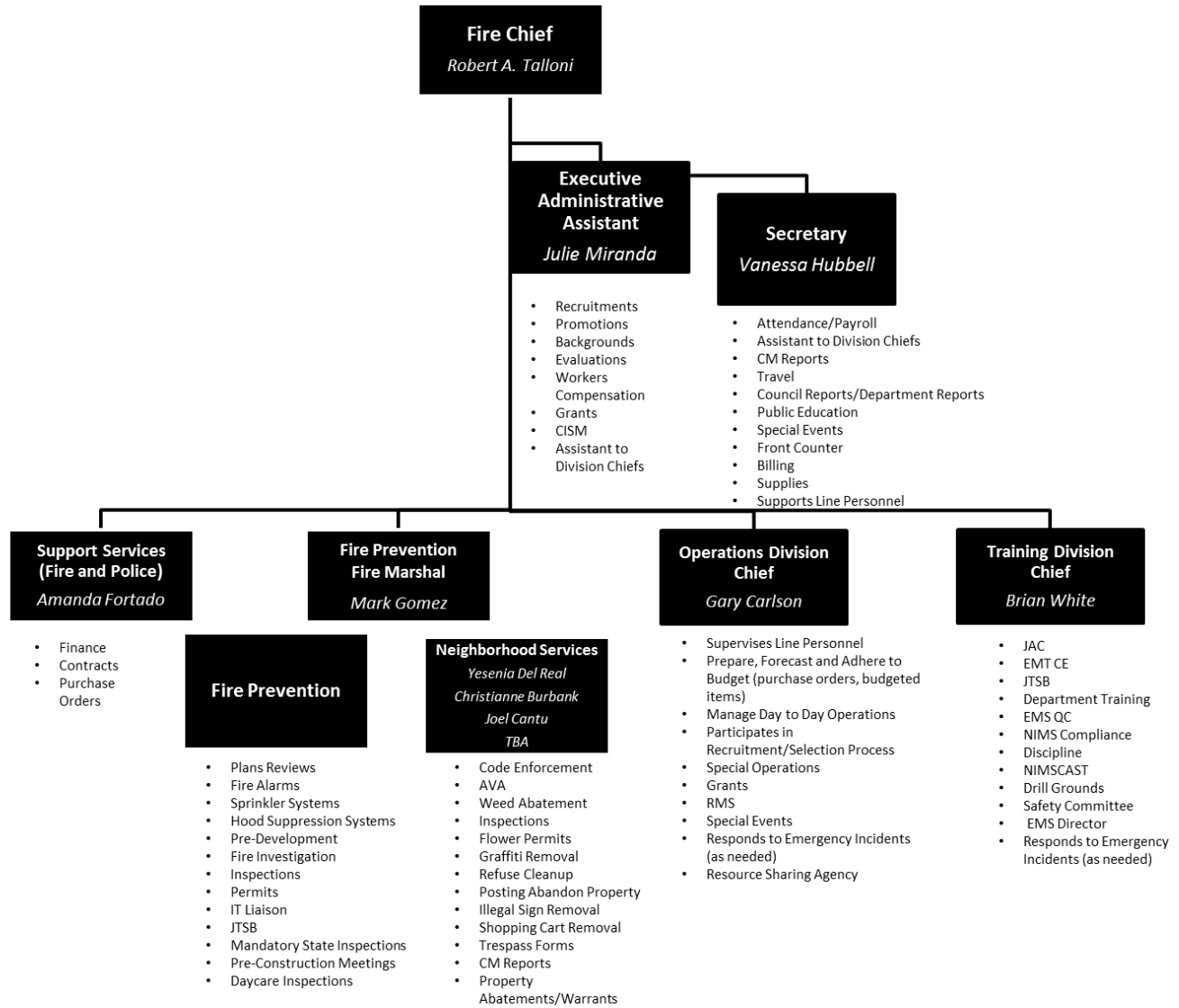
The second and third engines were realized through the efforts of motivated firefighters with the necessary skillset to develop specifications for the two new engines. Their combined efforts with the manufacturer resulted in the creation of two new custom fire engines which will be placed in to service in 2017.

The Turlock Fire Department hosted our first ever National Fire Academy Course with additional courses already scheduled throughout 2017 and 2018. These classes were taught by instructors from across the nation and the class rosters included various ranks from numerous agencies throughout the state, in addition to many of our own crew members.

Neighborhood Services staff made an indelible impression on the community through robust efforts to enforce Turlock Municipal Codes. A focused effort was placed on abandoned vehicles on private property, graffiti near or on residences and businesses, and properties with refuse in the public view. Further, Neighborhood Services solidified partnerships with numerous community organizations in an effort to identify additional opportunities to work together for the betterment of the City.

Life safety, incident stabilization, and property conservation will continue to be our main focus as we progress into the upcoming year. This Annual Report will prove once again that our firefighters are indeed the Bravest.

ORGANIZATIONAL CHART



CITY OF TURLOCK LEADERSHIP

Mayor Gary Soiseth



*Councilmember
Matthew Jacob
District 1*



*Councilmember
Gil Esquer
District 2*



*Councilmember
Bill DeHart Jr.
District 3*



*Councilmember
Amy Bublak
District 4*



*City Attorney
Phaedra Norton*

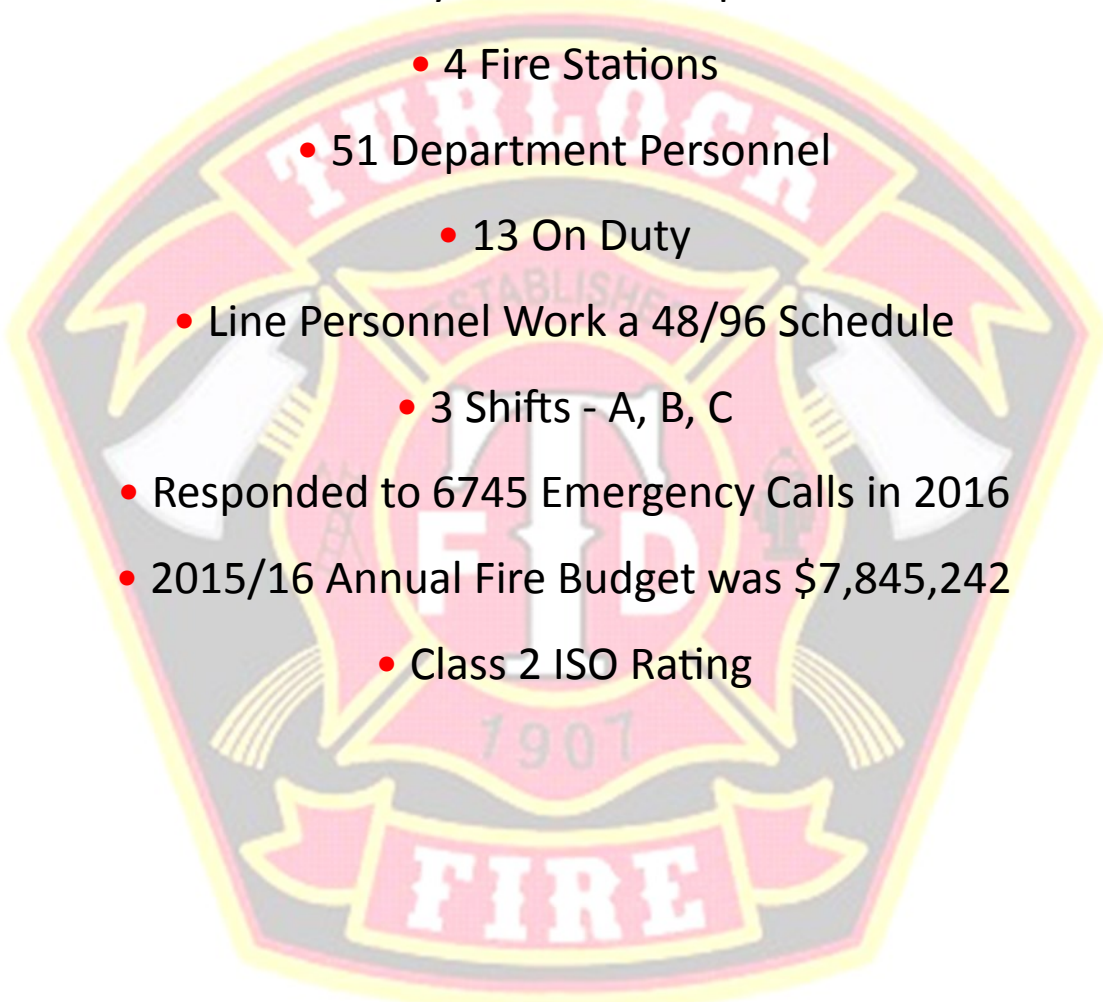


*City Manager
Gary Hampton*



DEPARTMENT INFORMATION

- The Turlock Fire Department started in 1908
- Current City Population is approximately 71,000
 - The City Size is 16.6 sq. Miles
 - 4 Fire Stations
 - 51 Department Personnel
 - 13 On Duty
 - Line Personnel Work a 48/96 Schedule
 - 3 Shifts - A, B, C
 - Responded to 6745 Emergency Calls in 2016
 - 2015/16 Annual Fire Budget was \$7,845,242
 - Class 2 ISO Rating



Turlock Fire Department
244 N. Broadway
Turlock, CA 95380

Phone: (209) 668-5580
Fax: (209) 668-5558
Email: fire@turlock.ca.us

ADMINISTRATION

The full-time position of Executive Administrative Assistant was filled by Julie Miranda in August 2016. Julie is assisted by Secretary Vanessa Hubbell in the coordination of daily functions of the department.

The Administrative Division is responsible for an array of duties including recruitments, backgrounds, evaluations, worker's compensation, critical incident stress management, and supervision of clerical staff. Julie coordinates these functions and reports directly to the Fire Chief Robert Talloni. She also assists Command Staff with various duties, as requested.



Fire Chief's Executive Assistant

Julie Miranda

The Turlock Fire Department conducted three promotional ceremonies and graduated one Firefighter Academy in 2016. In March, Firefighters Michael Rebensdorf and Tony Nascimento were promoted to the rank of Engineer. In May, Gary Carlson was promoted to the rank of Operations Division Chief, and in December Michael Harcksen was promoted to Battalion Chief. Additionally, the Turlock Fire Department graduated four recruits from the firefighter academy. These recruits were hired as probationary firefighters with the Turlock Fire Department.

In addition to experiencing a successful year of promotions, the Turlock Fire Department participated in several community events. In May, many Fire and Neighborhood Services employees volunteered their time and ventured out into the community in an effort to beautify our streets, alleys, and railroads through the Love Turlock program. In August, Fire crews visited numerous neighborhoods during National Night Out and Neighborhood Services staff volunteered their time to talk to and educate citizens on the various Turlock Municipal Codes enforced throughout the City.

On a warm September morning, Turlock Firefighters, past and present, reunited to enjoy breakfast together at Station 31. Generations spanning over several decades spent time reminiscing and sharing stories about their time in the fire service. In October, all Fire Administration staff and many crew members participated in the Annual Public Safety Open House. This event is co-hosted with the Turlock Police Department and multiple public service oriented agencies throughout our area.

The department hosted its Annual Awards Ceremony in November. During this ceremony multiple crew members, community partners, and private citizens were recognized for their performance and commitment to the department. Captain Casey Cockrell was named Firefighter of the Year and City Attorney Phaedra Norton was named Turlock Fire Department's Honorary Firefighter. Firefighter Steven Kramer was awarded the department's Customer Service award and several other crew members received Chief's Accommodation certificates. Vanessa Hubbell received a Certificate of Recognition for dedication and commitment to Turlock Fire. The department also acknowledged the twelve Strike Team members who served on the Soberanes, Sand, Blue Cut, Cedar, Saddle, and Gap fires.

Public Education

Public education is a top priority for our department. The following programs are provided and/or supported by the Turlock Fire Department:

Fire Station Tours
Fire Extinguisher Training
Smoke Detector Program
Leadership Turlock
Public Safety Facility Open House
National Night Out
Love Turlock
TPD Citizen's Academy
TPD VIPS Academy
Turlock Together (Christmas)
Career Fairs
School Carnivals
Ride Along Program
Health and Safety Fairs
Fire Safety Presentations



Department Events



Tony Nascimento and Michael Rebsendorf promotional ceremonies



2016 Turlock Fire Academy Recruits graduation ceremony



Michael Harcksen's promotional ceremony



Gary Carlson's promotional ceremony



Firefighter of the Year
Captain Casey Cockrell



Department Breakfast (past and present)



Phaedra Norton, City Attorney
recognized as Honorary Firefighter



Command Staff at
Annual Open House

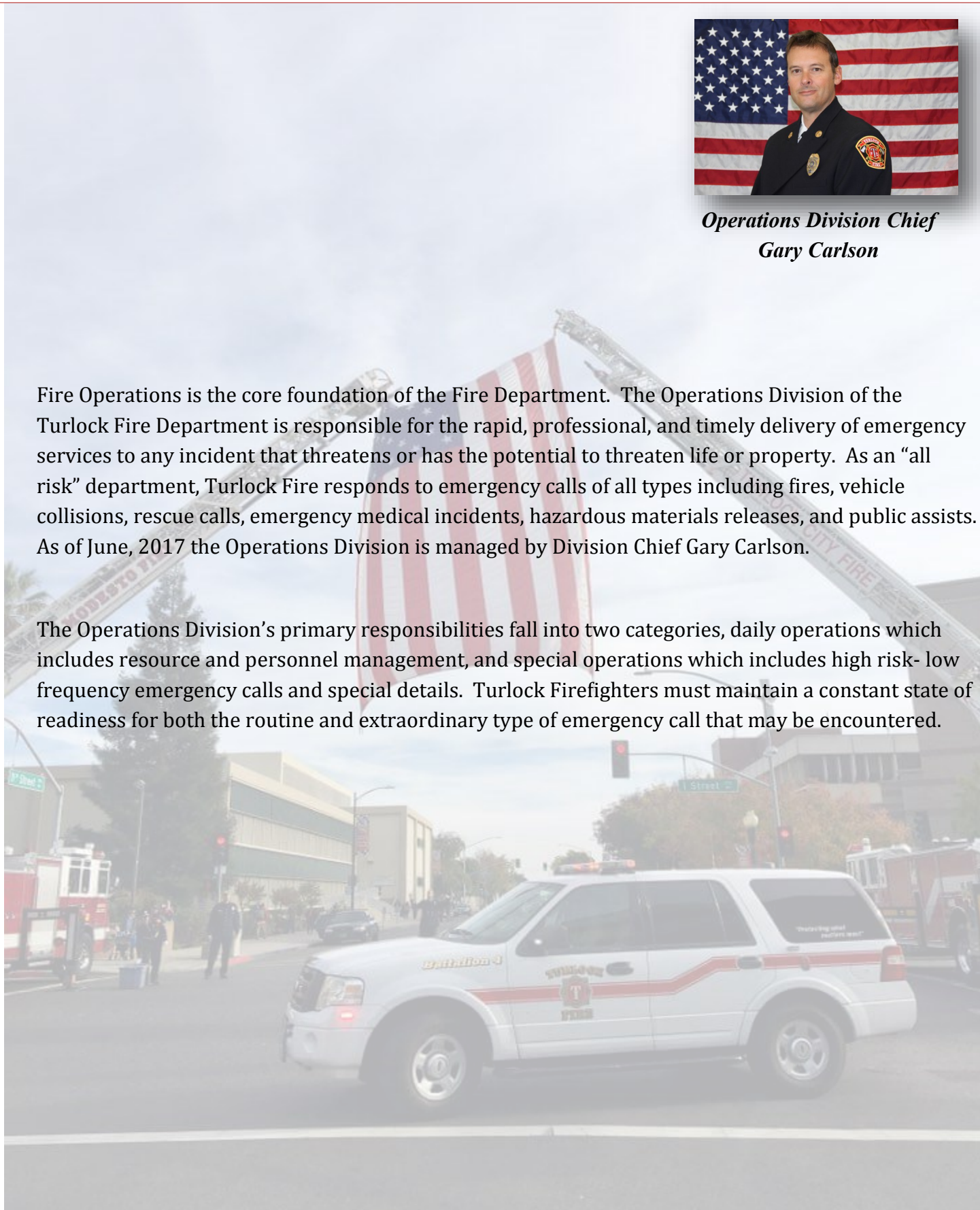
OPERATIONS DIVISION



*Operations Division Chief
Gary Carlson*

Fire Operations is the core foundation of the Fire Department. The Operations Division of the Turlock Fire Department is responsible for the rapid, professional, and timely delivery of emergency services to any incident that threatens or has the potential to threaten life or property. As an “all risk” department, Turlock Fire responds to emergency calls of all types including fires, vehicle collisions, rescue calls, emergency medical incidents, hazardous materials releases, and public assists. As of June, 2017 the Operations Division is managed by Division Chief Gary Carlson.

The Operations Division’s primary responsibilities fall into two categories, daily operations which includes resource and personnel management, and special operations which includes high risk- low frequency emergency calls and special details. Turlock Firefighters must maintain a constant state of readiness for both the routine and extraordinary type of emergency call that may be encountered.



DAILY OPERATIONS

The Operations Division is comprised of one Division Chief, three Battalion Chiefs, fifteen Captains, fifteen Engineers, and twelve Firefighters. They are divided into three shifts which provide protection 24 hours a day, 365 days a year. Under the daily supervision of a Battalion Chief, crews are located in four stations which are strategically located within the City of Turlock to maximize effect and minimize response times.

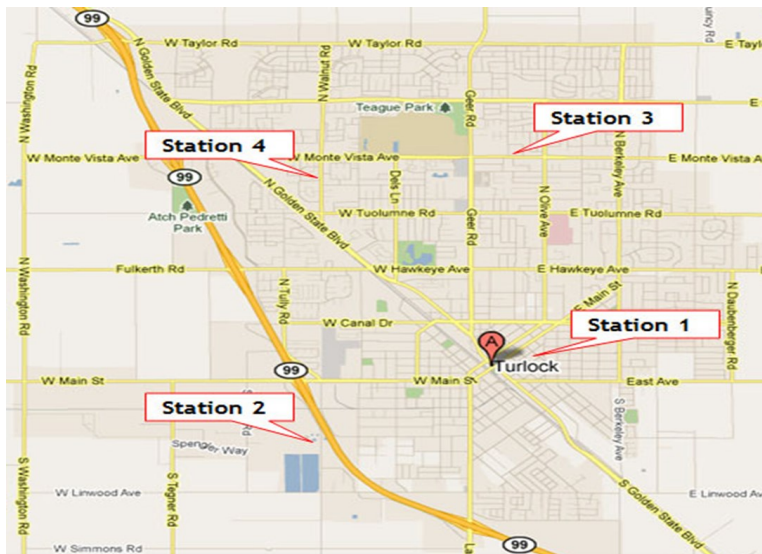
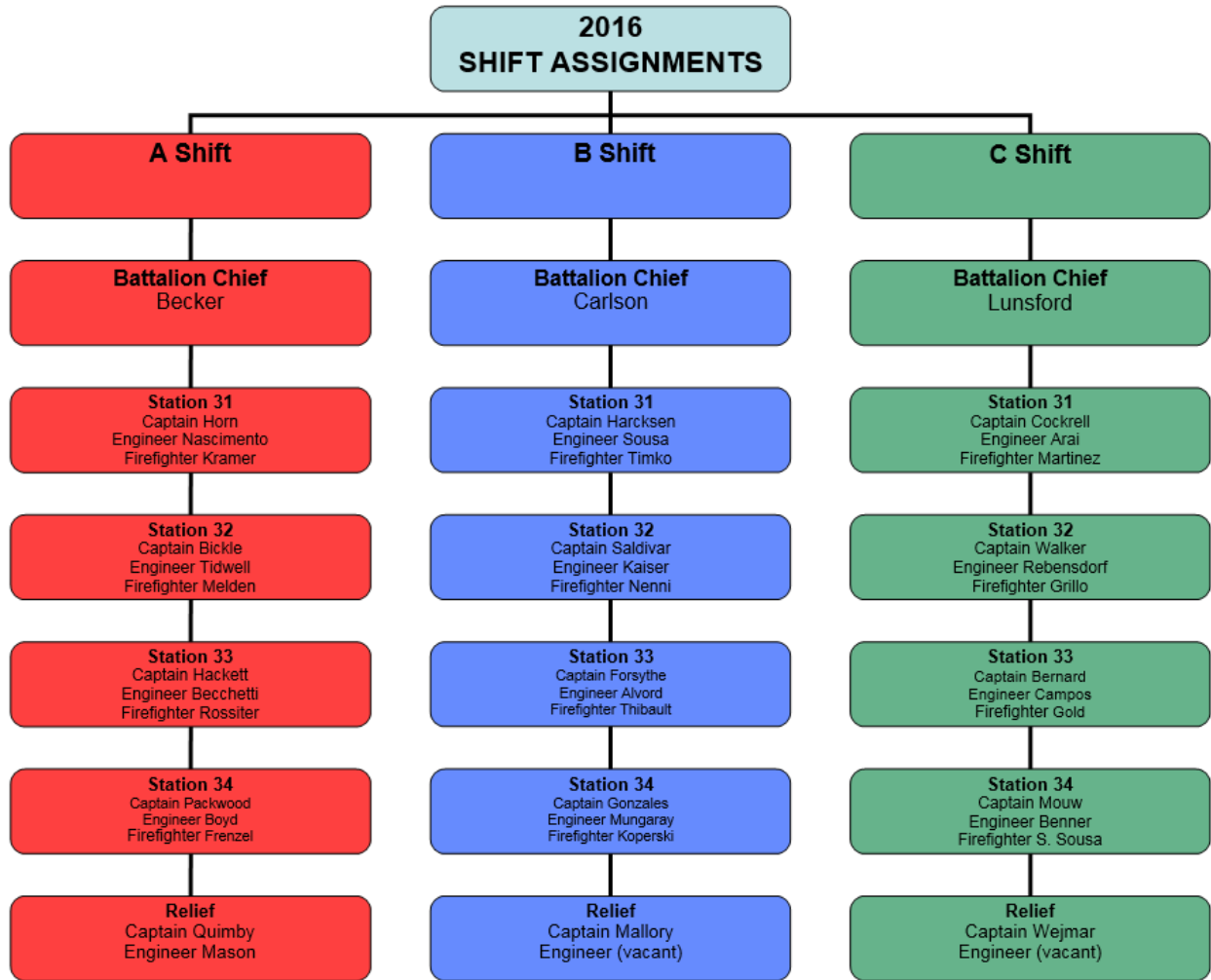
Turlock has seen a dramatic increase in call volume in the past several years. Along with more calls for service the department has also encountered more complex and challenging emergencies. These can be attributed to new EMS protocols, newer and lighter vehicles which when are involved in collisions result in more complex extrications, and more industrial areas in the city which present a larger threat for hazardous materials releases.

Multiple studies have shown that quick, efficient medical intervention can save lives in traumatic and cardiac emergencies. Turlock Fire's standards of coverage and emphasis on fast response times has allowed our city to adopt new CPR program aimed at delivering high impact, aggressive emergency care to victims of heart attacks. This program called "Pit Crew CPR" has resulted in increased field saves with patients resuming normal lifestyles.

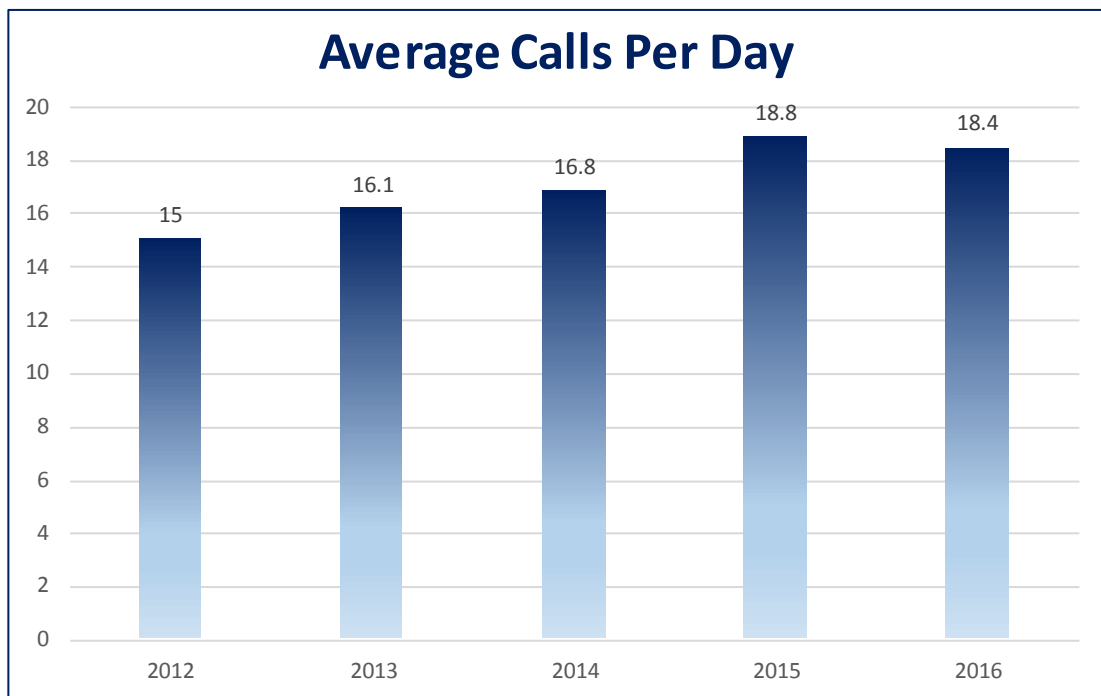
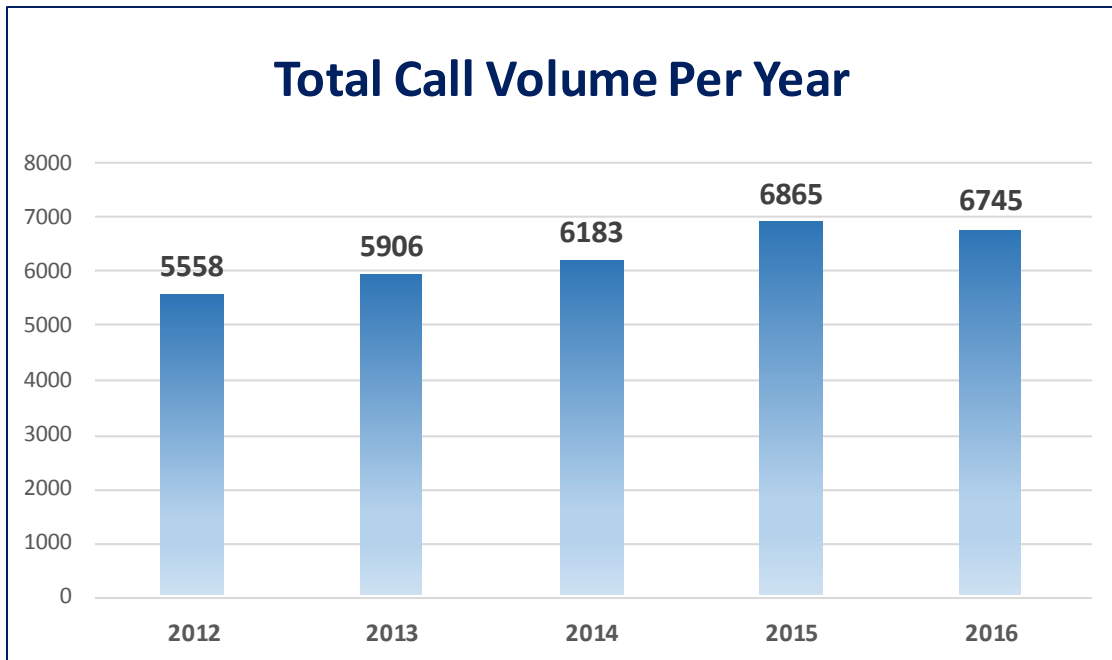
With respect to structure fires, the National Fire Protection Agency (NFPA) recommends that interior fire operations should begin within 8 minutes of the first 911 call. Again Turlock Fire's standards of coverage and response policies are ahead of this standard. Studies have shown that fire spread can be kept to a minimum, and rescue operations can result in positive outcomes, when effective firefighting operations are initiated quickly.

To maximize the effectiveness of the resources available, we have updated our standards of coverage to meet the demands of challenging calls. We now send two engines on the initial dispatch to all suspected CPR calls, which allows for faster more effective care. We now also send all four engines to working structure fires on initial dispatches, which allows for faster, more effective operations.

2016 Shift Assignments

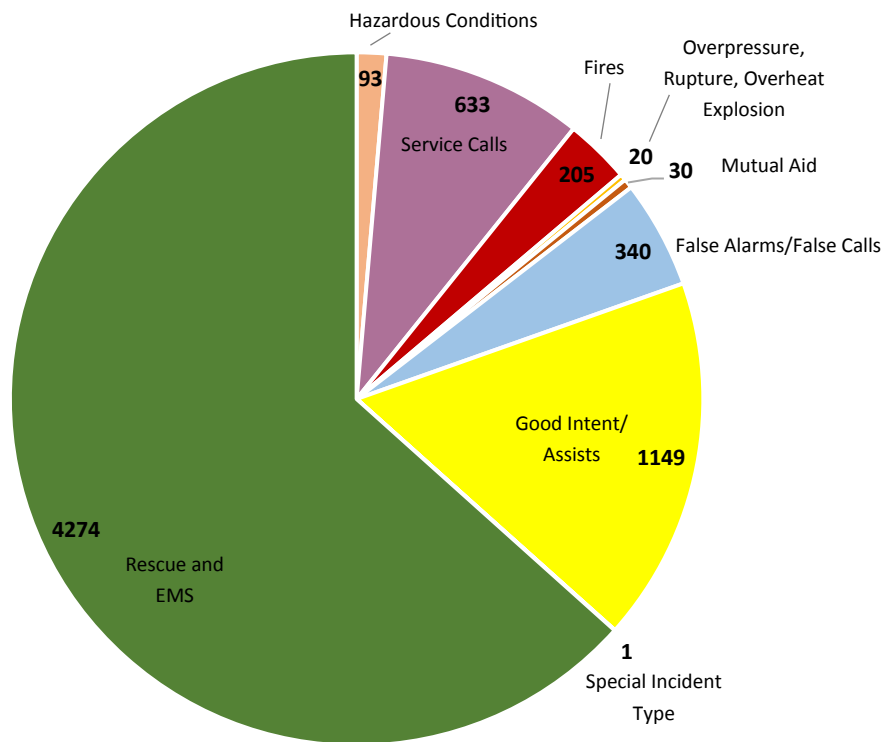


Statistical Data



Statistical Data - continued

Total Calls by *NFIRS Category

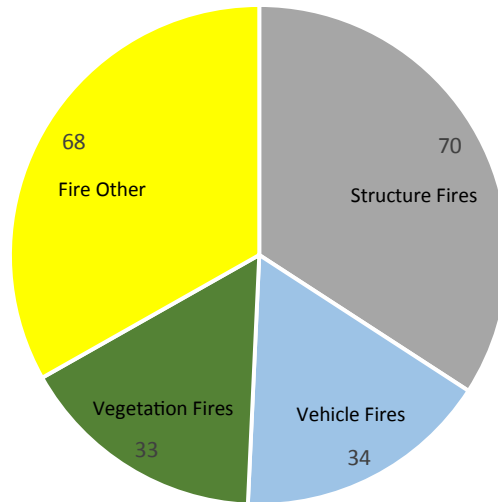


- Hazardous Conditions
- Fires
- Mutual Aid
- Good Intent/Assists
- Rescue and EMS
- Service Calls
- Overpressure, Rupture, Overheat Explosion
- False Alarm/False Calls
- Special Incident Type

* National Fire Incident Reporting System

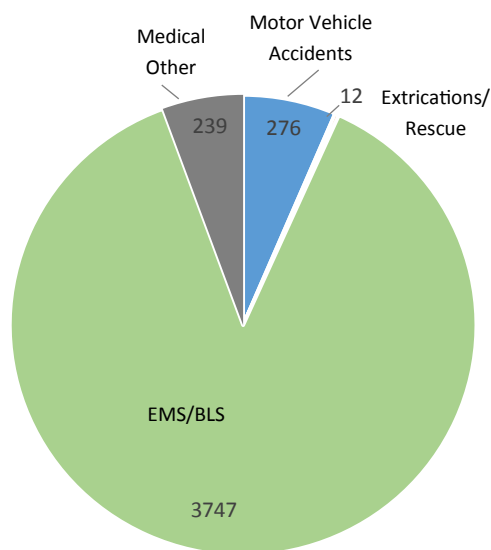
Statistical Data - continued

Fire Calls by Type



■ Structure Fires ■ Vehicle Fires ■ Vegetation Fires ■ Fire Other

Rescue and EMS Call Types



■ Motor Vehicle Accidents ■ Extrications/Rescue ■ EMS/BLS ■ Medical Other

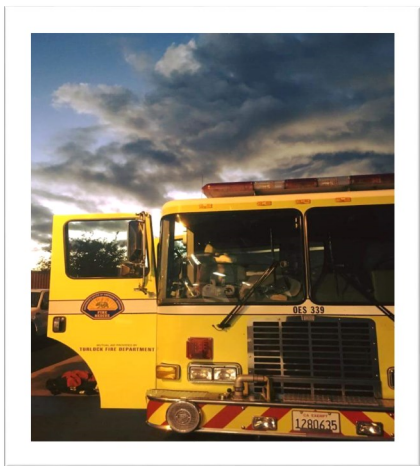
SPECIAL OPERATIONS

Department Special Operations deals with the high risk/low frequency calls that may be encountered within the City. These programs include our department's Hazardous Materials Team, OES Engine 339 which responds to large incidents on the West Coast, and the newly implemented Squad 32 which will consist of personnel specially training in rescue functions.

OES Engine 339

In 2016, Turlock received news that our city was selected to take possession of a Class 1 engine for the purpose of assisting with state and federal disasters. OES339 arrived in the spring of 2016 and was immediately put to use. As a type 1 engine, this unit may be called on to assist with events including wildland fires, earthquakes, floods, riots, and other natural or man-made disasters.

During the wildfire season OES339 responded to seven (7) different campaigns for a total of 35 days. Fire crews were assigned to various activities including; structure protections, hand line construction, road construction, spotting for aircraft, and mop up activities. As the winter approaches we anticipate deployments for flooding and weather related activities.



Haz Mat

Since the adoption of the West Side Industrial Specific Plan (WISP), it has become imperative that our firefighters have a good knowledge of Hazardous Materials. Every firefighter in the department is trained to the level of Haz Mat First Responder. In addition, we have several members who are trained to the level of Specialist. These members make up Turlock Fire's Hazmat team.

The Turlock Fire Department Haz Mat team has been in place for several years and currently has five members actively involved. These firefighters are also members of the Stanislaus County Haz Mat team which is responsible for emergencies throughout the county. The team trains each month on a variety of emergency situations and partners with other resources in the private sector to ensure readiness. Turlock Fire currently houses the Stanislaus County Decontamination Engine as well as the equipment trailer.



Squad 32

The incorporation of a Squad company is a new concept for the Turlock Fire Department. The purpose of a squad in the fire service is to mitigate specialized emergencies that are high risk but low frequency. These calls include complex vehicle extrications, trench rescues, high and low angle rope rescues, and confined space emergencies. These duties are done in addition to normal firefighting activities and require a high degree of commitment.

Several specialized training sessions are planned for 2017 including: trench rescue, confined space and heavy lift. These classes are made available through a Department of Homeland Security Grant that Turlock received in 2016. In addition to extra training, Squad 32 crews are also expected to forge relationships with industrial plants in the city to pre-plan incidents that may occur. Once up and running Turlock's Squad 32 will be one of only two Squads staffed in Stanislaus County.

HONOR GUARD

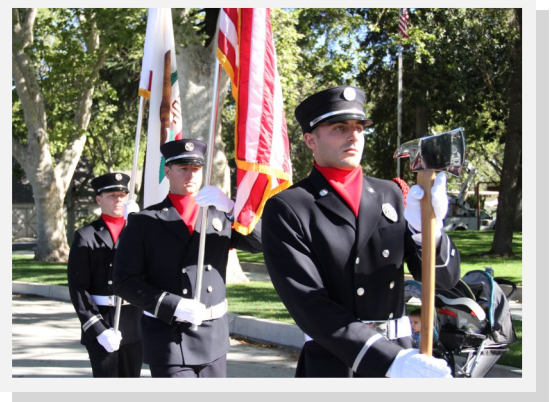
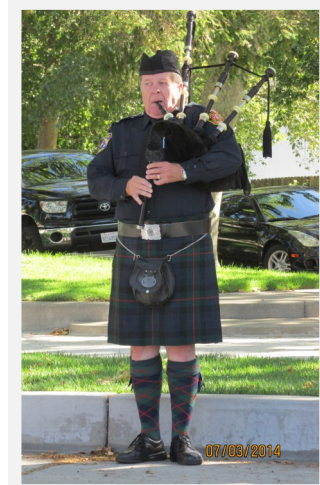
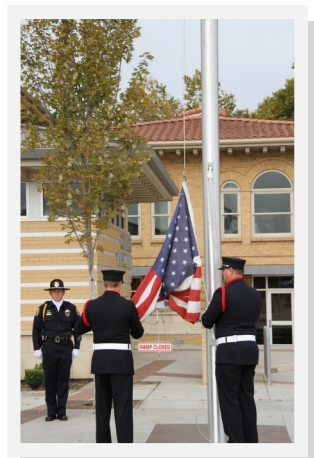
The Turlock Fire Department Honor Guard was formed in 2013 with 6 members under the direction of the Fire Chief. Today, we have a total of 10 members that represent the Turlock Fire Department to the highest standards. Our goal is to represent all members of the Fire Department in the highest degree of professionalism, dedication, loyalty, honor and dignity. Countless hours of training and sacrifice are required from each Honor Guard member.

Events:

The Honor Guard represents the Turlock Fire Department at academy graduation ceremonies, promotion ceremonies, dedications, funerals, retirements, and other various events held in the City of Turlock and in the State of California. The Honor Guard participates in approximately 15 events annually, including the California Firefighter's Memorial in Sacramento.

Members:

Honor Guard Commander Steven Kramer
Captain David Mallory
Captain Larry Mouw
Engineer Eric Boyd
Engineer Cameron Kaiser
Engineer Matt Campos
Firefighter Nick Grillo
Firefighter Daniel Nenni
Bagpiper Randy Francis




For Honor Guard inquiries or information, please contact Commander Steve Kramer at (209) 345-6920 or by email at skramer@turlock.ca.us

SOCIAL MEDIA



The Turlock Fire Department began reaching the public through Social Media by launching our Facebook page in October of 2013. The Turlock Fire Department strives to educate the public with quick, reliable, and up-to-date information. Social Media has been a great way for the Turlock Fire Department to provide the community with public education, fire safety, upcoming events, City of Turlock Information, and Emergency Incident Information and updates.

2016 Social Media Totals

	3569 Followers
	588 Followers
	48 Subscribers

On September 30, 2016 the Turlock Fire Department joined Public Safety Agency around Stanislaus County in participating in a Virtual Ride Along. This event encouraged the public to follow the Turlock Fire Department on Facebook & Twitter for a block of time. The Turlock Fire Department provided detailed information about the Fire Department and emergency incidents through a series of Posts and Tweets. This was a great opportunity for TFD to interact with the community and answer questions.



SOCIAL MEDIA- continued

Facebook

From its inception in 2013 to the end of 2015, The Turlock Fire Department Facebook page had grown to 1745 Followers. In 2016, our number of Followers more than doubled in one year finishing the year with 3569 Followers. The Turlock Fire Department averages 1.6 Facebook posts per day which averages to 50 posts per month.

Throughout 2016, typical posts with reach over 2,000 people, but many reach upwards of 8,000 – 30,000 people. One of the videos posted of a vehicle fire reached over 245,000 people.


In addition during 2016 Turlock Firefighters rescued several kittens from a fire. Turlock Fire posted a video on the incident which went viral. The kitten rescue video quickly spread to all major TV news networks, newspapers, and Social Media sites both nationally and internationally. This posted video and story spurred interviews with Inside Edition, Local TV channels, and fan mail from overseas.

Post Details

Reported stats may be delayed from what appears on posts

City of Turlock - Fire Department
December 21, 2016 · 🌐

Yesterday, Turlock Firefighters were able to meet the Pitman High Basketball player who they helped resuscitate from sudden cardiac arrest in November. Pitman High School #TFD #Turlock
<http://sacramento.cbslocal.com/.../turlock-teen-who-nearly-d.../>



Turlock Teen Who Nearly Died On Basketball Court Shares Gratitude With Rescuers
Jake Zylstra is a quiet, tall young man who doesn't quite remember what happened, but he does know why he's standing.
SACRAMENTO.CBSLOCAL.COM

23,393 people reached

Boost Unavailable

👍❤️👏 202 8 Comments 83 Shares

Like Comment Share

23,393 People Reached

992 Reactions, Comments & Shares

733 Like	161 On Post	572 On Shares
117 Love	35 On Post	82 On Shares
4 Haha	0 On Post	4 On Shares
10 Wow	5 On Post	5 On Shares
5 Sad	1 On Post	4 On Shares
43 Comments	11 On Post	32 On Shares
83 Shares	83 On Post	0 On Shares

3,289 Post Clicks


3 Photo Views	1,475 Link Clicks	1,811 Other Clicks
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NEGATIVE FEEDBACK

9 Hide Post	1 Hide All Posts
0 Report as Spam	0 Unlike Page

City of Turlock - Fire Department
March 7, 2016 · 🌐

Here is Video footage of yesterday's Fire involving 4 vehicles in the Olive Garden parking lot from the point of view of the first arriving engine company.



245,301 people reached

Boost Unavailable

👍❤️👏 468 43 Comments 446 Shares

Like Comment Share

245,301 People Reached

50,311 Video Views

2,551 Reactions, Comments & Shares

1,905 Like	449 On Post	1,456 On Shares
22 Love	12 On Post	10 On Shares
1 Haha	0 On Post	1 On Shares
21 Wow	7 On Post	14 On Shares
150 Comments	52 On Post	98 On Shares
453 Shares	446 On Post	7 On Shares

22,036 Post Clicks

5,290 Clicks to Play	2 Link Clicks	16,744 Other Clicks
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NEGATIVE FEEDBACK

8 Hide Post	1 Hide All Posts
0 Report as Spam	0 Unlike Page

SOCIAL MEDIA- continued



The Turlock Fire Department expanded its use of Social Media in 2015 by joining Twitter. In 2016, the department’s Twitter account averaged 40 new followers per month and ended the year at 588 total followers.

Each month the Turlock Fire Department averages 35.2 Tweets, 763.4 page visits, 1.92 mentions, and 31,910.25 impressions.

The use of Twitter is a quick way and effective to get emergency information out to the public and the news media. This allows the Fire Department to provide safety information, evacuations, road closures, and incident updates to the public.

Reach a bigger audience
Get more engagements by promoting this Tweet!

[Get started](#)

Impressions	7,142
Total engagements	129
Hashtag clicks	36
Media engagements	29
Likes	27
Detail expands	13
Retweets	12
Link clicks	7
Profile clicks	3
Replies	1
Follows	1

Reach a bigger audience
Get more engagements by promoting this Tweet!

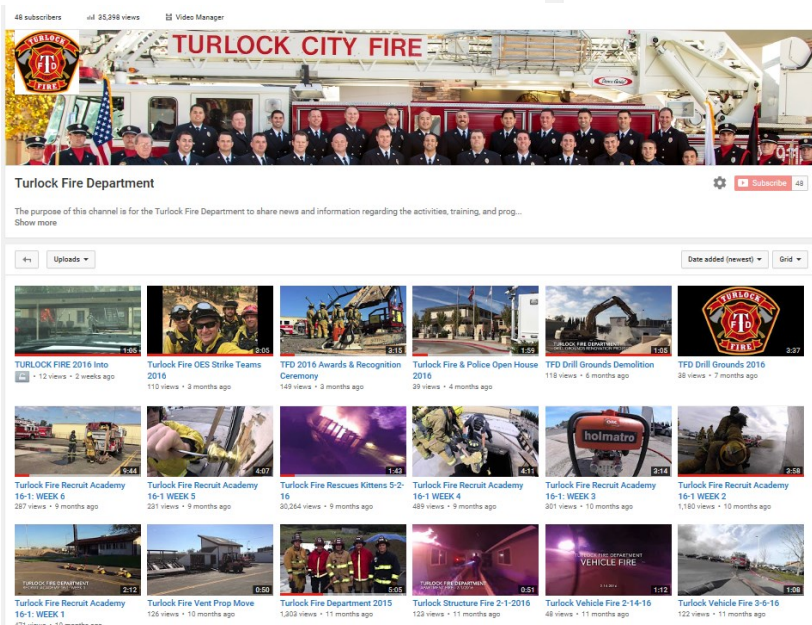
[Get started](#)

Impressions	2,176
Total engagements	63
Media engagements	26
Detail expands	24
Profile clicks	6
Likes	4
Retweets	2
Link clicks	1

SOCIAL MEDIA- continued

YouTube

In 2016 the Turlock Fire Department launched a Youtube.com Channel to upload and created a library of videos. Within this past year the Turlock Fire Department has started creating and editing videos of emergency incidents and training for the use of training and public education. We have also created videos for our Firefighter Recruit Academies, End of Year Reviews, and City Council presentations. These videos are not only beneficial for our personnel, but educational for the Fire Service along with the public we serve. The Turlock Fire Department has 17 uploaded videos, 48 YouTube Subscribers and over 35,000 video views.



TRAINING DIVISION



*Training Division Chief
Brian C. White*

In 2016, the Training Division of the Turlock Fire Department was very busy coordinating and providing various trainings to all ranks within the organization. Beginning back in late 2013, key goals of the department were identified to improve firefighter safety, effectiveness, efficiency, familiarity and use of modern firefighting study information (using the current Underwriter Laboratory and National Institute of Standards and Technology (NIST) information) as well as improve leadership, strategy, tactics, communication and consistency among the three shifts. This is an ongoing priority of the Turlock Fire Department, Training Division.

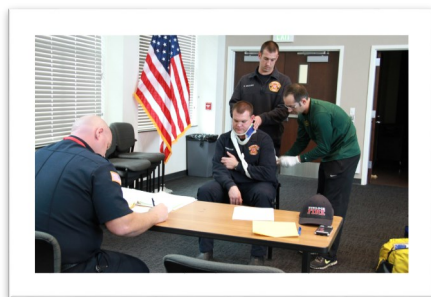
The benefits derived from that specific training included: consistency in radio communication, roll call, staging resources, Incident Command Post (ICP) location, radio on scene arrival reports, establishing incident command, giving tactical assignments and requesting additional resources. Training has continued to reinforce those expectations, maintain consistency among the three (3) shifts, improve radio communications, enhance safety and situational awareness for all fire department personnel.

Several Turlock Fire Department personnel are trained and assigned as instructors for various specialized training topics. In 2016, those instructors traveled to different locations and attended various training conferences to acquire the current knowledge to then instruct the rest of our fire department members. Some of those included: Minnesota (Rosenbauer Fire Engine construction and inspections), a town near Seattle (Firefighter Turnout Removal and CPR), Reno Training Symposium, San Diego (Firehouse World), Bakersfield (HazMat Specialist Training), Fresno Training Symposium (Instructors and students), Menlo Park and Alameda City (burn building inspections), Modesto Training Symposium (instructors and students), Sacramento (Behavioral Health Emergencies), Ceres (Resource Sharing Agency Training Committee), Ballico and Hilmar with Hazardous Materials Drills (HazMat)

2016 Training Accomplishments

Those topics cover a wide array of federal, state and locally mandated topics including Emergency Medical Services (EMS), firefighter didactic and manipulative skills. Listed below are many examples of the training subjects completed by the Turlock Fire Department in 2016.

- CPR and Automated External Defibrillator, Blood borne and Air borne Pathogen as well as Emergency Medical Technician (EMT) skills testing held quarterly.
- Annual Wildland Firefighter refresher training including wildland firefighter training for use with our new Office of Emergency Services (OES) Fire Engine. (Driving, operating, pumping and drafting water from canals)
- Pre-fire planning, rescue drills and industrial facility tours.
- Radioactive training at Emanuel Medical Centers MRI machines.
- Automobile stabilization and auto extrication training.
- Low Angle Rope Rescue Operations (LARRO) and Rescue System 1 (RS-1) training and certifications.
- DMV Pre-trip, defensive driving and Emergency Response Driving. (Fire Engineer Task Books)
- Firefighter survival and rescue training (Search and rescue for civilians, as well as, for downed firefighters). 2 in/2 out Resource Sharing Agency training.
- Arson and Fire investigation training.
- Hazardous Materials Incident Commander Training, Hazardous Materials Specialist Training, Hazardous Materials First Responder Operational and decontamination refresher training .
- Ground ladder refresher and skills maintenance evolutions (Fly out).
- Multiple topics covered during training evolutions at three (3) acquired structures. Training topics included: forcible entry, breaching walls, engine placement, ground ladder use, ventilation, new hose lays, extended hose stretches, exposure protection and defensive fire tactics.
- Compression only CPR training to school aged children. (partnered with American Medical Response)

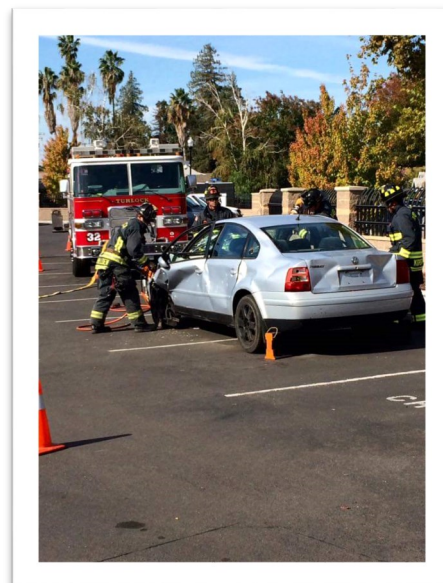
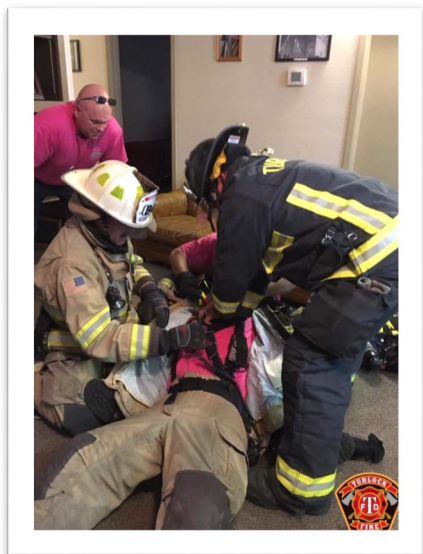


2016 Training Accomplishments—continued

Turlock Fire Department personnel conducted a 6 week fire academy for four (4) newly hired firefighters, conducted promotional testing for various ranks including: Battalion Chief and Fire Engineer positions, conducted monthly probationary homework assignments as well as testing of those personnel who successfully promoted into their new positions.

- Accomplished a near 100% completion rate to have all fire personnel trained in Rescue System 1 (RS-1) and Low Angle Rope Rescue Operations (LARRO) training.
- Demolished the old training “burn building” and the old “training tower” at the training drill grounds as part of the ongoing drill grounds improvement plan. The previous burn building will be replaced in 2017 with a new burn container structure consisting of eight (8) steel, 40’ long, 10’ wide, by 10’ tall containers, engineered and fastened together to form a three (3) story training structure capable of providing the following training opportunities: Live fire training, forcible entry, hose lays, search and rescue scenarios, ground and aerial ladder operations, fire engine and fire truck operations as well as ventilation training for both residential and commercial incidents.
- Continued using the online Target Solutions subscription and assigned monthly online EMS assignments to all personnel.
- Turlock Fire Department personnel participated in joint Resource Sharing Agency Training consisting of: 2 in/2 out evolutions and Firefighter Emergency Turnout Removal and CPR.

The Turlock Fire Department hosted courses that benefitted not only the Turlock Firefighters but other regional firefighters. Those topics included: Hazardous Materials Incident Commander and the National Fire Academy – “New Fire Chief – Challenging Issues” which was a two (2) day course.



2017 Goals

The Turlock Fire Department continually strives to improve our knowledge, skills, training and work processes to improve safety, effectiveness and efficiency. Listed below are several of the goals of the Turlock Fire Department Training Division for 2017.

- Compete the construction of the training burn structure at the training drill grounds for performing live fire training.
- Continue the planning and possibly begin construction on a multiple story Training Tower and Confined Space Rescue training props.
- The Turlock Fire Department plans on conducting a Fire Engineer promotional testing process.
- Host a “Truck Academy” for those personnel who will staff our newly created Rescue Squad and specialize in all aspects of rescue operations, extrications, confined space and truck company operations.
- Continue the probationary training and testing of the new and promoted fire department personnel.
- Conduct training evolutions that incorporate: Battalion Chief, Captain, Engineer and Firefighter roles and responsibilities, based upon any new or revised operational changes.
- Continue to participate in “Resource Sharing Agency” discussions, planning and training drills.
- Use City of Turlock properties and acquired structures (when available) to conduct various training evolutions and possibly “Live Fire Training” evolutions.
- Host outside instructors or use City of Turlock, Fire Department personnel to instruct training courses. (Ex. National Fire Academy courses, Critical Incident Stress Management/Peer Counseling, Air Ambulance training, Active Shooter training, Large Area Search, Firefighter Survival and various Rescue topics, Live Wildland Firefighting and Auto Extrication.
- Continually strive for improvements in: Safety, operational preparedness, efficiency, effectiveness and situational awareness.

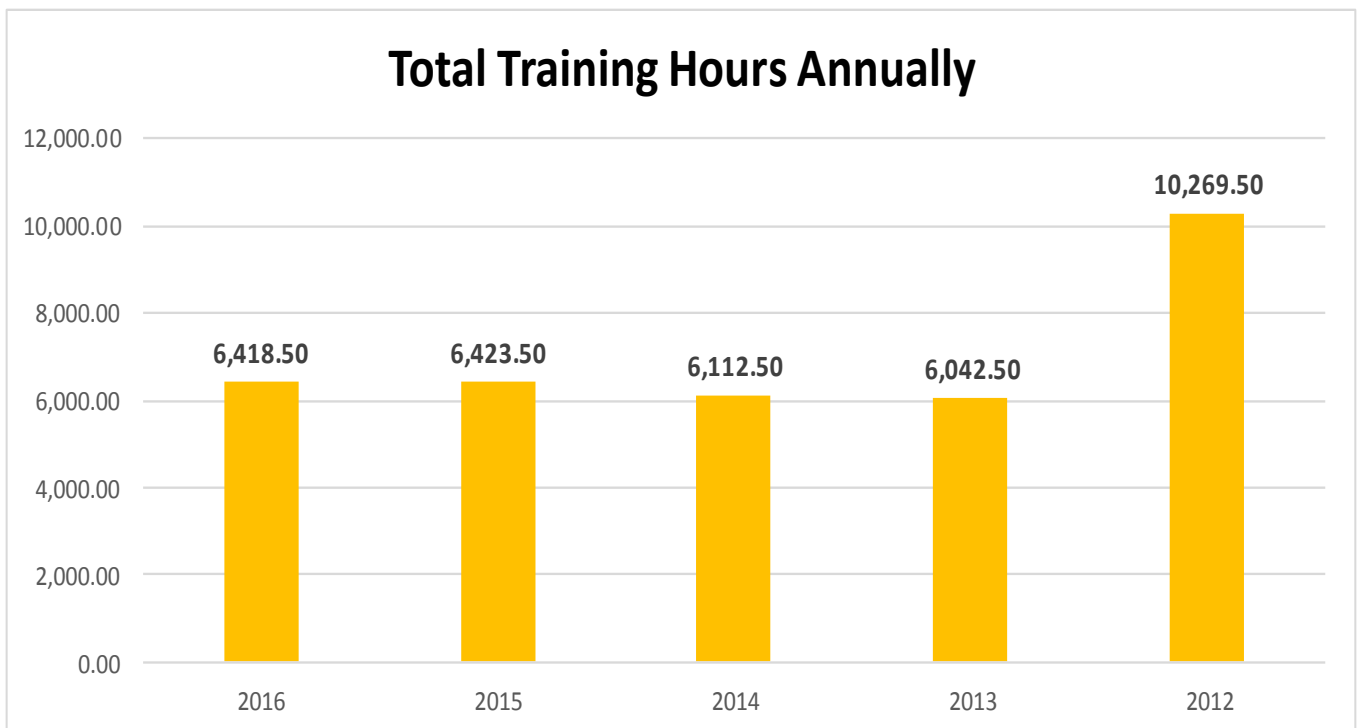
Training Hours

Reported Training Hours in 2016 versus 2015

The personnel completed 6,112.5 hours of department training and input those hours into the AS400 computer system. This represents an increase of 70 hours of training completed compared to the department training hours completed in 2015. Further analysis reveals that the 2016 average monthly training hours completed were 509.37 hours, which equates to an average of 16.74 hours of training per day (shift) and 1.288 training hours per day (shift), per employee.



2016 Training Hours	Jan	Feb	Mar	April	May	June	July	Aug	Sept	Oct	Nov	Dec
Total Hours	440.5	385.5	426.5	502	499	702.5	635.5	669	519	727	464	448
Daily Avg. Hours	14.21	13.29	13.76	16.73	16.09	23.42	20.5	21.58	17.3	23.45	15.46	14.45
Per Person Avg.	1.093	1.022	1.058	1.286	1.237	1.801	1.576	1.66	1.331	1.803	1.189	1.111



California Fire Fighter Joint Apprenticeship Committee (CFFJAC)

The Turlock Fire Department is a member of the California Fire Fighter Joint Apprenticeship Committee (CFFJAC). This program was created in 1982 with the primary goals “to improve the quantity and quality of training for professional firefighters and to support equal opportunity/affirmative action plans”. This program provides reimbursement for specific monthly firefighter training hours in very specifically coded training subjects. The reimbursement money can then be used to send Turlock Fire Department personnel to additional trainings, host training instructors and purchase training supplies or materials.

During 2016, one Turlock Fire Department apprentice successfully completed their California Fire Fighter Joint Apprenticeship Committee (CFFJAC) contract. Additionally, new promotions require that previously completed CFFJAC apprentice personnel began new CFFJAC contracts for their newly promoted ranks. At the end of 2016, the Turlock Fire Department maintained a roster of 14 California Fire Fighter Joint Apprenticeship Committee (CFFJAC) Apprentices in the CFFJAC program. New hires of Firefighters and promotional opportunities in 2017 would increase the number of California Firefighter Joint Apprenticeship Committee (CFFJAC) participants in the program.

Additionally, the Turlock Fire Department hosted the California Firefighter Joint Apprenticeship Committee (JAC) “Special Event Planning Workshop”. Turlock was one of two (2) California cities to be selected for this training and will create a model for other cities to use for “Special Event Planning” purposes. This training brought together the key shareholders (City, State, governmental agencies, non-governmental groups, charities, emergency responders, utility companies, school district employees, university employees and law enforcement personnel) to preplan, prepare and design contingency plans for large or special events. (Examples: Parades, fairs, sporting events, graduations, memorial services and also spontaneous or unknown events).

FIRE PREVENTION DIVISION



*Fire Marshal
Mark Gomez*

The primary objective of the Fire Prevention Division is to improve the quality of life and reduce the risk of harm and destruction to the citizens of Turlock. Our goal is to improve the lives of our residents and business owners by preventing fires within our community. To accomplish this goal, the Fire Prevention Division coordinates and performs inspections of businesses and occupancies in accordance with the California Fire Code, California Health and Safety Code, California Code of Regulations Titles 19 and 24, along with our local municipal codes.

The Fire Prevention Division is led by the Fire Marshal Mark Gomez who reports directly to the Fire Chief. The Fire Marshal spends much of his time working with the business and development community on a variety of meetings, inspections, and reviews. He coordinates the Annual Business Inspection Program that is performed by the engine companies and oversees Neighborhood Services.

The Fire Marshal's other primary responsibility is the department Arson Investigation Team. The team is made up of fire department employees who have special training in determining cause and origin of suspicious fires. The department's investigators work in partnership with police detectives who also have been trained in arson fire investigations.

Occupancy Inspections

When a new tenant moves into a vacant building, an occupancy inspection is required. During this inspection, all fire and life safety items are inspected by Fire Prevention.

Pre-Development Meetings

Prior to starting a business or moving a business into a vacant building, a business owner may request a pre-development meeting with City staff. During this meeting, City staff will work with the business owner to discuss compliance requirements and help them be successful with their move. This process is designed to improve communications and increase awareness so the customer can have a positive City experience.

Fire Annual Permits

Each year, the Fire Prevention Division issues fire business permits according to the California Fire Code, Section 105. The permits address and identify special needs and hazards to the business being conducted. Permits shall be posted within the business or during a special event.

Permit Types	2012	2013	2014	2015	2016
Assembly	148	112	120	101	57
Compressed Gases	24	26	24	24	18
Dust Producing	3	4	2	3	4
Flammable/Combustible	54	49	49	41	20
Haz Mat	22	21	23	19	16
High Piled Storage	5	4	3	2	1
Hot Works	23	23	23	23	17
LPG	2	2	2	0	1
Refrigeration	10	7	12	13	9
Repair Garage	72	68	70	46	30
Spray & Dipping	8	7	7	14	5
Total	371	323	335	286	178

Annual Engine Company Business Inspections

Engine companies perform annual business inspections on almost every business in Turlock. Our goal with business inspections is to reduce fire loss in businesses in a proactive way by working with our business owners to be aware of safety violations and to gain compliance. It also is important for our engine company crews to visit the business and learn more about the individual building features and provide positive interaction with our business community.

Annual Business Inspections	2012	2013	2014	2015	2016
Total	2041	1726	1996	1590	887

NEIGHBORHOOD SERVICES

The purpose of the Neighborhood Services Division is to work in partnership with the people of Turlock to promote and maintain a safe and desirable living and working environment, and to help maintain and improve the quality of life in our community.

Each resident, property owner, and business owner has a responsibility to maintain homes and businesses in a manner that has a positive effect on the overall appearance of the city. Neighborhood Services initiates action after receiving a complaint or observing a violation. In all cases, the property owner is notified of any existing violations. If a property owner does not take action to correct the violation, the property may be declared a public nuisance and will be subject to abatement by the City. Property owners will be held responsible for all costs incurred by the City to abate the violations on their property.



Weed Abatement

Each year, Neighborhood Services notifies property owners of vacant lots to disc or mow in order to avoid fires on their land. There are over 300 vacant lots within the City that are inspected by a Neighborhood Services Inspector to determine if the weeds are overgrown. In addition, 1,088 vacant lots, residential properties and properties with overgrown vegetation were notified of municipal code violations.



Abandoned Vehicle Abatement Program



Neighborhood Services is a participant in the California Highway Patrol's (CHP) Abandoned Vehicle Abatement (AVA) Program. The purpose of this program was created to guide counties who wish to develop and administer AVA Authorities. The AVA Program is recognized as a means to remove abandoned vehicles that create a public nuisance and a health or safety hazard. To qualify as an abandoned inoperative vehicle, there are certain criteria that the vehicle is required to have, such as: wrecked or damaged, on jack stands, flat tire(s), expired registration, if the vehicle is dirty and has cobwebs that indicates that it has not been driven in an extended amount of time. In 2016 there were 184 vehicles on private property that were inspected for the AVA Program.

Graffiti Abatement

Another focus of Neighborhood Services is graffiti abatement. Neighborhood Service staff patrol the city on a daily basis to find and remove graffiti. In 2016 over 5,560 graffiti tags were covered solely by Neighborhood Services staff.

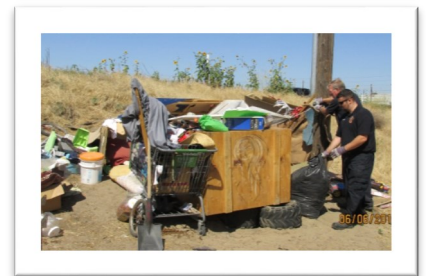
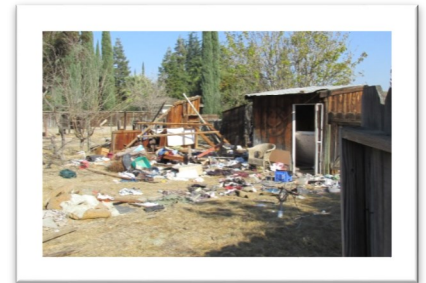


Illegal Nuisance Activities

A consistent complaint that Neighborhood Services handles is trespassing on private property. Working closely with the Turlock Police Department, Neighborhood Services contacts the property owner when a property has been trespassed on, vandalized, or is in code violation.

If public property has been trespassed on and left with open code violations, Neighborhood Services first has to post any personal property at the location with a seven day deadline from the time of posting, which notifies the owner of the belongings to vacate the premises, and then coordinates a clean up to remove anything left behind, and will then secure the property and resolve any code violations.

In 2016 1,258 homeless complaints investigated and managed by Neighborhood Services. On December 9, 2016 17,640 pounds/8.83 tons of garbage left behind from an illegal camp was cleaned up and taken to the dump by Neighborhood Services staff.



2016 Statistics

